



*TravelConnect*<sup>SM</sup>  
travel assistance services

Travel more and worry less

## *TravelConnect*<sup>SM</sup> services just made travel easier

As part of your employee benefits package, your Lincoln Financial Group life insurance coverage includes our *TravelConnect*<sup>SM</sup> program, an employee benefit focusing on travel, medical, and safety-related services while traveling. Lincoln Financial has partnered with MEDEX Assistance Corporation, a worldwide leader in travel assistance, to make this valuable benefit available to you and your immediate family.

### **Business or leisure travel — they're both covered**

The *TravelConnect*<sup>SM</sup> benefit is provided at no cost to you and includes a wealth of services when traveling just 100 miles or more from home. These services are provided for both business and leisure travel. Whether you simply want the weather forecast for your travel destination or need emergency medical assistance halfway around the world, MEDEX has the professional staff and resources to provide support, 24 hours a day, seven days a week.

Feel free to use the services as much or as little as you need.

### **Comprehensive coverage**

A sampling of the services:

- Destination info—weather, currency, and more
- Emergency travel arrangements and funds transfer

- Lost or stolen travel documents assistance
- Language translation services
- Emergency medical evacuation and transportation
- Dependent child transportation if left unattended
- Medical and dental referrals
- Assistance with corrective lenses or medical device replacement
- Treatment monitoring of a medical situation
- Delivery of medications, vaccines, or blood arranged
- Updates to family, employer, and/or home physician
- Repatriation of a deceased traveler
- Security and political evacuation assistance

Travel assistance services are subject to specific terms, conditions, and limitations. A program description is available at [www.JPFIC.com](http://www.JPFIC.com). To use *TravelConnect*<sup>SM</sup> services, call MEDEX at 800 527-0218 or 410 453-6330 and provide them with ID number 322541.

Detach the card below and keep it with you while traveling for quick reference to MEDEX toll-free numbers worldwide.

TRAVEL WITH CONFIDENCE

**MEDEX ID: 322541**

**Group Name: Lincoln Financial Group<sup>®</sup>**

This card is nontransferable and not valid if canceled. **Notice to Physicians/Hospitals:** Call MEDEX immediately for benefits verification and procedures. Call 24 hours a day (multilingual). If you do not have access to a phone, e-mail for assistance: [operations@medexassist.com](mailto:operations@medexassist.com).

[www.medexassist.com](http://www.medexassist.com)



*TravelConnect*<sup>SM</sup> services are provided through MEDEX Assistance Corporation in Towson, MD (in WA and OR underwritten by Arch Insurance Company, a Missouri corporation, NAIC #11150, with executive offices located in New York, NY), both are separate, independent contractors and are not affiliates of Lincoln Financial Group. Each independent company is solely responsible for its own obligations. Coverage is subject to actual policy language and specific terms, conditions, and limitations. A complete program description is available at [www.exec-u-care.com](http://www.exec-u-care.com). To utilize these services, call MEDEX at 410 453-6330 and provide them with ID number 322541.

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[www.LincolnFinancial.com](http://www.LincolnFinancial.com)

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GI-TRAV-BRC001\_Z01

PRNT 8/09 Z01

**Order code: GI-TRAV-BRC001**



## MEDEX EMERGENCY RESPONSE CENTER:

United States, Baltimore, MD 1-410-453-6330

**TOLL FREE ACCESS** – The numbers below must be dialed from within the country.

If your location is not listed or the call will not go through, call the 24-hour Emergency Response Center COLLECT.

Australia and Tasmania:	1-800-127-907	Mexico:	001-800-101-0061
Austria:	0-800-29-5810	Netherlands:	0800-022-8662
Belgium:	0800-1-7759	New Zealand:	0800-44-4053
Brazil:	0800-891-2734	Philippines:	1-800-1-111-0503
China (northern regions):	108888*800-527-0218	Portugal:	0800-84-4266
China (southern regions):	10811*800-527-0218	Republic of Ireland (Eire):	1-800-409-529
Dominican Republic:	1-888-567-0977	Republic of South Africa:	0800-9-92379
Egypt (inside Cairo):	2-510-0200*877-569-4151	Singapore:	800-1100-452
Egypt (outside Cairo):	022-510-0200*877-569-4151	South Korea:	00798-1-1-004-7101
Finland:	0800-114402	Spain and Majorca:	900-98-4467
France and Monaco:	0800-90-8505	Switzerland and Liechtenstein:	0800-55-6029
Germany:	0800-1-811401	Thailand:	001-800-11-471-0661
Greece:	00-800-4412-8821	Turkey:	00-800-4491-4834
Hong Kong:	800-96-4421	U.K., N. Ireland, Isle of Jersey, the Channel Isles, and Isle of Man:	0800-252-074
Indonesia:	001-803-1471-0621	U.S., Canada, Puerto Rico, U.S. Virgin Islands, and Bermuda	1-800-527-0218
Israel:	1-809-41-0172		
Italy, Vatican City and San Marino:	800-877-204		
Japan:	00531-11-4065		

\* Dial the first portion of the phone number, wait for tone, and then dial remaining numbers.